

2023-2024 ACADEMIC YEAR LIBRARY REPORT

The primary mission of the university library is to support learning, research, and upbringing by ensuring access to knowledge and information, as well as providing readers with scientific and educational information resources. In its work, the library contributes to the quality of education by providing students, faculty, and staff with the necessary literature and appropriate conditions for finding and using it. Furthermore, the university library strives to enhance society's information culture, develop scientific research and creative projects, and open new opportunities for students through the use of modern information technology. The library's activities are not limited to books; they also aim to modernize the education system by providing information resources in digital format using modern technology. Even in an era of rapid scientific and technological development, books and libraries retain their value; they are constantly updated, strive for full interaction with readers, and continue their work in the new information and communication environment. Contemporary social changes, the rise of society to a new civilizational level, and the transition to an open information space require libraries to strive in new directions.

MAIN DIRECTIONS OF LIBRARY WORK

- Providing high-quality services to library users
- Developing and expanding the library collection in accordance with the university's specialization
- Information and bibliographic work
- Information technology and innovation
- Social and inclusive educational programs
- Research and analytical work
- Cultural and educational events
- Continuing education for library staff.

The 2023-2024 academic year was full of positive news for the university library.

The library has regained its attractive appearance after undergoing a major renovation with financial support from the Lancaster Group. The library was named after Serala Kaniyev, an educator, renowned scholar, and outstanding figure in the Soviet school who worked at the university for 35 years. The first floor of the renovated library is divided into an administrative office and a user communications area. The first floor houses the Academic Writing Center, a conference room (with two simultaneous translation booths), a museum exhibition dedicated to the library's history and distinguished university staff, three rooms for group study and project work, 10 booths for individual work, a 20-seat computer lab, a student lounge, a mother-and-child room, a cafeteria, a cloakroom, and other facilities. The second floor houses two reading rooms: the West and East. The Western Reading Room includes a lounge for faculty and doctoral students, as well as an assistive technology room equipped to help people with special needs learn and work.

The total area of the library is 4,295 m², of which 1,000 m² on the basement floor is allocated for the book collection.

On April 24-25, 2024, in honor of the university's 80th anniversary, the Library, with the support of the Association of University Libraries of Kazakhstan and the Scientific Library of the L.N. Gumilev Eurasian National University, held the **12th International Conference "Modern Trends in University Library Development."** The conference was attended by approximately 200 librarians from Kazakhstan's universities, as well as library managers and specialists from

neighboring countries and beyond. Among them were representatives from libraries in Kyrgyzstan, Russia, Turkey, Uzbekistan, and other countries. At the opening of the conference, Ms. Lin Li Soh, Chair of the IFLA Asia-Oceania Regional Committee and Director of Partnerships at the National Library Board of Singapore, delivered an online welcome address to the conference participants. Alexander Rytov, regional representative of EBSCO Publishing (USA), and Adilzhan Mussa, director of the architectural firm “Box&Dots,” which designed our renovated Seraly Kaniyev Research Library and oversaw the modernization of the library space, delivered their presentations at the conference.

On the second day, the conference continued at Suleyman Demirel University.

As of January 1, 2024, the Library consists of two structural divisions:

- Department of Acquisition, Scientific Processing, and Storage of the Book Collection;
- Department of Reference, Bibliographic, and Reader Information Services.

As of January 1, 2024, the library's collection consisted of **1,036,775** copies of publications, including 925,382 in the state language, 101,796 in Russian, and 9,597 in foreign languages.

The collection of educational, methodological, and scientific literature necessary for the educational process comprised **849,302** copies, representing 81.91% of the total book collection.

Table 1. Information about the Library Book Collection

Категория	Total, copies	Including, copies		
		Kazakh	Russian	Foreing
Total	1 036 775	925 382	101 796	9 597
Textbooks	484 766	421 226	57 413	6 127
Manuals	180 607	148 869	28 685	3 053
Scientific literature	183 929	179 808	4 040	81
Fiction	135 033	128 119	6 747	167
Reference literature (dictionaries, handbooks, encyclopedias)	52 440	47 360	4 911	169

The library collection is acquired in accordance with the requirements of the *Rules for the Development, Use, and Preservation of Library Collections of State Educational Institutions of the Republic of Kazakhstan*, the state educational standard in the field of education. The book collection is replenished according to the university's specialization, through department orders through the state procurement system, and through books donated by authors. In the 2023-2024 academic year, the book collection was replenished with **3,992** new books.

Table 2. Acquisitions and total volume of the book collection (for 3 years)

№	Year	Acquisitions, copies	Total, copies
2	2022	7 584	1 084 662
3	2023	3 014	1 033 083

			(taking into account the write-off of 54,593 copies)
	2024	4 435	1 037 518
	Total:	15 033	

Subscriptions to periodicals are determined based on the needs of the educational programs and the requests of the educational departments. In 2024, subscriptions were made to 11 national newspapers, 29 national scientific and methodological journals, and 8 Russian periodicals. Totally, 48 periodicals were subscribed.

Table 3. Subscription to periodicals

Total, Titles	Kazakh	Russian	in 3 languages	English
48	15	9	23	1

Table 4. Number of seats and books in the reading rooms

Name of the reading hall	Number of seats	Number of books, copies
Eastern Reading Hall (with home loan service)	112	9 000
Western Reading Hall	226	13 200
Faculty and Doctoral Students' Hall, total number	22	6 070
Including:		
- Rare Book Collection		660
- abstracts and dissertations		5 410
Center of Academic Writing	30	
Conference hall	72	
Computer Lab	20	
Rooms for individual and team work (13)	31	
Total:	513	28 270

During the 2023-2024 academic year, the library underwent a modern, major renovation, significantly increasing the number of user visits and book loan rates. Despite the renovation, the library provided high-quality library and information services throughout the year, including home loan services.

Table 5. Number of library users

Year	Total, people	Students	Master's and PhD students	College students	Faculty
2023	8 312	7 568	141	120	483
2024	9 471	8 680	201	86	504

Table 6. Library Visits

Name of the reading hall	Library Visits	Book lending
Western Reading Hall	16 452	49 356
Eastern Reading Hall (with home loan service)	20 032	100 160
Hall of faculty and doctoral students	248	744

Number of visitors (computer lab, rooms for group and individual work)	5 884	-
TOTAL:	42 616	150 261

Table 7. Number of readers by institute

№	Название института	2023-2024 academic year
1	Philology	725
2	Social and humanitarian disciplines and art	615
3	Pedagogy and Psychology	722
4	Natural science	1 680
5	Physics, Mathematics and Digital Technologies	386

In 2023, the library implemented the IRBIS-64+ library information process automation program. Information about new acquisitions and retroactive collection conversions is entered into the IRBIS-64+ system. The program inputs book title, author, publication year, edition details, and other necessary information. RFID technologies are installed in the reading rooms (self-service stations, visitor counters, card readers that read user ID cards and RFID book tags). These technologies help ensure open and efficient access to library resources in the reading rooms and automate the work of library staff.

With the advancement of technology and the globalization of scientific communication, timely and complete access to information has become vital for scholars, students, and researchers. One of the most effective ways to obtain information is through the use of scientific databases. The library plays a key role in providing access to these valuable information resources for study and research. Through agreements with scientific database providers that allow users to access paid resources through licenses, users can remotely access databases on library computers to search, download, and use the information they need. For remote access, the library allows users to connect to databases either through special registration or using IP addresses, allowing them to search and download information anywhere in the world with internet access. Librarians, either directly or with representatives from licensed database providers, conduct training and consultations, teaching users how to effectively search for scientific information in databases, and explaining the rules for their use.

Table 8. The databases to which the Library is subscribed

Database Name and its Brief Description
<p>1. The electronic library system “a-book” is one of the modern platforms for storing, managing and accessing electronic books, educational materials and scientific publications.</p> <p>Advantages of the electronic library "a-book":</p> <p>Wide access to resources: users can access books, textbooks, scientific articles and other educational materials via the Internet. This makes it easy to search, read and download materials from anywhere in the world.</p> <p>-Support for various formats: electronic resources can be presented in various formats, from PDF and EPUB to special formats for multimedia materials.</p> <p>- users can quickly find the necessary books or articles by keywords, topics or authors. This significantly speeds up the learning process. https://new.alemlibrary.kz.</p> <p>Subscription period: December 2024</p>
<p>2. Wiley is one of the largest academic publishing libraries, with over 8 million articles from 2,000 journals covering the physical, social, and humanities. It was founded in 1807 and is today one of the largest scientific publishers in the world. Electronic journals: Wiley provides access to a wide range of scholarly journals through the Wiley Online Library platform. This is the largest collection of scholarly publications covering a wide range of scientific and technical fields. Universities and academic institutions often subscribe to these journals to access the</p>

latest research and articles. Books and textbooks: Wiley also publishes textbooks and scholarly books on a wide range of topics. These books are often used in educational institutions for courses in various disciplines. The database is available under the national subscription of the Ministry of Education and Science of the Republic of Kazakhstan. https://onlinelibrary.wiley.com/ Subscription period: December 2024
3. Web of Science (WOS) is an abstract-bibliographic database that provides access to interdisciplinary and regional indexes, specialized data, and patent indexes. The platform allows you to search more than 34,000 journals, using more than 1.7 billion links from more than 159 million records, tracking ideas across all disciplines and time periods. The database is available through a national subscription from the Ministry of Education and Science of the Republic of Kazakhstan. https://clarivate.com/products/web-of-science/ Subscription deadline: December 2024
4. Scopus is a database of abstracts and citations of peer-reviewed literature - scientific journals, books and conference proceedings. It is one of the most popular and widely used resources for searching for scientific information and analyzing scientific activity. Scopus contains more than 75 million records, including articles from more than 25,000 peer-reviewed journals, scientific conferences, books and patents. The database is accessible through a national subscription from the Ministry of Education and Science of the Republic of Kazakhstan. https://www.scopus.com/ Subscription deadline: December 2024
5. EBSCO is a large international company that provides access to various information and scientific databases. It specializes in access to peer-reviewed journals, books, e-books, newspapers, video materials and other information sources. EBSCO offers platforms that are used both for searching scientific publications and for working with electronic resources in libraries, educational institutions and professional organizations. EBSCO (EBSCOhost) is a popular platform for accessing modern and educational databases. It provides wide access to articles, journals, books, reports and other resources in various fields of knowledge. EBSCO offers citation tools that help you format your bibliography correctly in the required style (for example, APA, MLA, Chicago). https://www.ebsco.com/ Expiration date: December 2024
6. IPR Smart digital library is a new convenient service for learning and teaching, a multi-subject database that meets all the requirements of the legislation and covers the expected needs of users, a modern tool for training qualified and competitive specialists in the education system. A resource of licensed educational and scientific literature, periodicals, audiobooks, video courses, online tests. More than 40,000 publications from IPR Media and other Russian publishers are available to users. https://www.iprbookshop.ru/ Subscription deadline: December 2024

The write-off of obsolete literature is an important process in library operations aimed at maintaining the relevance and quality of the library's collection. Over time, books, journals, and other printed materials can lose their value for various reasons: they become obsolete, contain outdated data, or no longer meet current information needs. A proper write-off procedure helps libraries manage their collections more effectively, free up space for new materials, and expand user access to updated information sources. The library retains only those materials that are in proper physical and content condition, meet the requirements of educational, research, and developmental processes, and meet the interests of patrons. In the 2023-2024 academic year, 54,593 books were removed from the library collection.

Table 9. Write-off of books from the library collection

Years	Number of written-off books, copies
2023-2024	54593

Organizing cultural events is one of the library's core activities. The library plays a vital role in the educational and cultural life of society, and through cultural events held to commemorate important national events, book exhibitions, and other activities, it engages users, fosters their intellectual and spiritual development, and fills the library space with productive communication and knowledge sharing.

Table 10. Number of events held (see Appendix 1)

Event	Number of events	Information about an event
Conference	1	On the library's Facebook page
literary evenings and meetings	10	On the library's Facebook page
book exhibitions and videos dedicated to memorable dates	15	On the library's Facebook page
exhibition of new acquisitions	23	On the library's Facebook page

INTERLIBRARY COOPERATION

To better serve readers' needs, agreements have been signed with the libraries of the following universities for the shared use of electronic resources:

1. Republican Scientific and Technical Library
2. Abai Kazakh National Pedagogical University.

Under these agreements, university faculty and students can access full-text information from electronic resources available in these libraries.

DEVELOPMENT OF THE PROFESSIONAL QUALIFICATION OF EMPLOYEES

Continuing education for library staff is the process of enhancing their professional skills and knowledge to improve the quality of library services. In the context of rapid technological advancement and changing user needs, it is crucial that library staff are prepared for new challenges and the use of modern technology. This academic year, many library staff members have enhanced their skills by participating in international conferences, trainings, and webinars (see Appendix 2).

APPENDICES

Appendix 1

Cultural and enlightening events held in the 2023-2024 academic year

№	Даты	Наименование мероприятия	Информирование
1	29 Тамыз 2023	30-тамыз Конституция күніне арналған кітап көрмесі.	https://www.facebook.com
2	01 Қыркүйек 2023	Білім күніне арналған кітап көрмесі	https://www.facebook.com
3	11 Тамыз 2023	2023-2024 оқу жылының 9-24 қазан аралығында 1 курс студенттерін кітапханамен таныстыру жұмыстары.	https://www.facebook.com
4	24 Қазан 2023	24 қазан – Кітапханашылар күні 23-қазан күні ҚазҰҚызПУ кітапханасында « Кітап. Уақыт. Кеңістік » атты мерекелік іс-шара өтті. Шараға университеттің оқытушылары, студенттері және кітапханада көп жылдар бойы еңбек еткен ардагер кітапханашы апайларымыз қонақта болды. Меркелік іс-шарада «Президент ұсынған 30 кітап», 80 жылда университет басқарған ректорлардың еңбектері, ПОҚ еңбектері, Жаңа кітаптар, Жеке дамуға арналған мотивациялық кітаптар көрмесі ұйымдастырылып, таныстырылды. Одан бөлек Буккроссинг - кітап алмасу акциясы өтті.	https://www.facebook.com
5	22 Қараша 2023	« Ұлттық код - талбесіктен » іс-шарасы аясында Кітапхананың ұйымдастыруымен «Ұлттық код-талбесіктен» атты тақырыпта белгілі ғалым, М.Өуезов атындағы Әдебиет және өнер институтының директоры, ф.ғ.д., профессор ҚР ҰҒА корреспондент - мүшесі, Қазақстанның еңбек сіңірген қайраткері - Кенжехан Ісләмжанұлы Матыжановтың « Уыз тәрбие », « Рухани уыз » атты жаңа кітаптарының тұсаукесері өтті.	https://www.facebook.com
6	29 Қараша 2023	« Бір ел – бір кітап » республикалық акциясы аясында Төлен Әбдіктің шығармаларын оқу бекітілген болатын. Осыған орай, Ғылыми кітапхананың оқырмандарға қызмет көрсету бөлімі мен «Кітапхана ісі білім беру бағдарламасының» мамандығы 2 курс студенттерімен бірлесе отырып Қазақстан Республикасының Мемлекеттік сыйлығының иегері, Қазақстанның еңбек сіңірген қайраткері, жазушы, драматург, қоғам қайраткері Т. Әбдіктің шығармаларына арналған « Қиялы ұшқыр қаламгер » атты прозалық кеш өткізілді.	https://www.facebook.com
7	30 Қараша 2023	Тәуелсіздік күні қарсаңында ҚР Мемлекеттік сыйлығының лауреаты, халық жазушысы "ҚҰРМЕТ" және "ПАРАСАТ" ордендерінің иегері, Бексұлтан Нұржекеевпен , сондай-ақ желтоқсан қаһарманы Ләззат Асанованың туған інісі Берік Асанов пен Ербол Сыпатаевтың інісі Ержан Сыпатаевтың қатысуымен " ТӘУЕЛСІЗДІК - ҚАЗАҚСТАН АЙБЫНЫ " атты студенттермен кездесу ұйымдастырылды.	https://www.facebook.com
8	01 Желтоқсан 2023	30-қараша күні университетіміздің кітапханасында ұлтының мақтаны болған Тайыр Жароковтың туғанына 115 жылдығына арналған « Тарлан талантқа тағзым » шығармашылық поэзия кеші болып өтті. Поэзия кешінде ақынның «Тасқын», «Тасқынға тосқын», «Күн тіл қатты», «Жеңешем», «Туған жер», т.б. көптеген өлеңдері мен поэмаларының шығу тарихы мен таныстыра отырып, өлеңдері оқылды.	https://www.facebook.com
9	01 Желтоқсан 2023	Педагогика және психология мамандығымен бірлесе ұйымдастырылған « ҚОРҚЫТ АТА АҢЫЗДАРЫНЫҢ ТӘРБИЕЛІК МАҢЫЗЫ » атты іс-шара ұйымдастырылды. Іс-шара барысында Қорқыт атаның өмір жолы, нақыл сөздері мен күйлеріне шолу жасалды.	https://www.facebook.com
10	13 Желтоқсан 2023	Әлеуметтанушылар күніне орай, Әлеуметтік білім беру бағдарламасының 2-3 курс студенттерінің ұйымдастыруымен Workshop форматында ақпараттық - танымдық іс шара өткізілді. Іс-шараға Рухани жаңғыру бағдарламасының 100 жаңа оқулығы, атап айтқанда, Д.Бринкерхофтың «Әлеуметтану негіздері», Д.Ритцер «Әлеуметтану теориясы», М.Конноли «Әлеуметтік жұмыс» атты кітаптары қойылды.	https://www.facebook.com

11	23 Желтоқсан 2023	16 желтоқсан Қазақстан Республикасының Тәуелсіздік күні қарсаңында кітапханада "ТӘУЕЛСІЗДІК-МӘНГІЛІК ЕЛДІҢ ТҰҒЫРЫ" атты виртуалды кітап көрмесі ұйымдастырылды.	https://www.facebook.com
12	16 Қаңтар 2024	«Менің сүйікті кітабым» атты жаңа блог ұйымдастырылып, студенттер өздері оқыған кітаптарымен бөлісті	https://www.facebook.com
13	23 Қаңтар 2024	Композитор Үкітай Айжігітұлының шығармашылығына арналған «Найзағай көңіл» атты әдеби-сазды кеш өткізілді.	https://www.facebook.com
14	29 Қаңтар 2024	Жазушы С.Ерубасевқа 110 жыл толуына орай, «Жарқ етіп сөнген жас ғұмыр» атты виртуалды көрме қойылды.	https://www.facebook.com
15	07 Фқпан 2024	«Ғасыр ақыны –Мұқағали Мақатаевтың» 93 жыл толуына орай, әдеби-сазды кеш өткізілді.	https://www.facebook.com
16	12 Ақпан 2024	14 Ақпан-Халықаралық кітап сыйлау күніне орай «Махаббатпен кітап сыйла» атты мереке өткізілді. Іс-шара аясында отандық баспа басылымдары кітап жәрмеңкесін ұйымдастырды.	https://www.facebook.com
17	20 Ақпан 2024	Кемел Тоқаевтың туғанына -100 жыл толуына орай Филология институты ұйымдастыруымен Түрік тіліне аударылған шығармалар жинағының тұсау кесері өтті, кітап көрмесі қойылды.	https://www.facebook.com
18	24 Сәуір 2024	«ЖОО кітапханасының қазіргі әлемдік даму тенденциялары» XII халықаралық конференция	https://www.facebook.com
19	31 Мамыр 2024	31 мамыр - Саяси қуғын-сүргін құрбандарын еске алу күніне видеоролик	https://www.facebook.com
20	01 Маусым 2024	1 маусым Халықаралық балаларды қорғау күніне болашақ ұрпақтың бақытты өмірін қалыптастыру тақырыбында өте қызықты іс-шара болды. Құттықтау видеоролик жасалынды.	https://www.facebook.com

Appendix 2

Participation of library staff in various forms of professional development

Дата проведения	Тема	Формат	Организаторы и место проведения	Количество работников
04-08 декабря 2023 года	«Современная библиотека высшего учебного заведения: управление, ресурсы, технологии и формы обслуживания»	семинар-тренинг	Астана, Назарбаев университет кітапханасы, ҚР ЖОО кітапханаларының ассоциациясы	2
14-16 марта 2024 года	Международная научно-практическая конференция	конференция	г. Ташкент, Узбекистан.	2
24 апреля 2024 года	«ЖОО кітапханасының қазіргі әлемдік даму тенденциялары» XII халықаралық конференция	конференция	Алматы, Қазақ Ұлттық қыздар педагогикалық университеті, ҚР ЖОО кітапханаларының ассоциациясы СДУ, ЕҰУ және т.б.	15
28 мая-1 июня 2024 года	3-я Евразийская конференция академических библиотек (EALC 2024)	конференция	г. Астана, Назарбаев Университет.	2
30 мая 2024 года	«Коуч-сессия по улучшению корпоративной культуры»	тренинг	Алматы, Қазақ Ұлттық қыздар педагогикалық университеті, ТОО «Transform.Lead.Change»	2
23-24 июня 2024 года	Подписание Меморандума о взаимопонимании между НАО «КНЖПУ» и Международным центром UNESCO-ICHEI	подписание	г. Ташкент, Ташкентский университет информационных технологий	1

Director of Seraly Kaniyev Research Library

Assem Otegenova